



ACTON POLICE DEPARTMENT

DEPARTMENT MANUAL; P&P: Operations		
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SUBJECT: Domestic Violence	ISSUING AUTHORITY: Chief James Cogan	
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I. POLICY

It is the policy of the Acton Police Department to establish guidelines for officers to respond to domestic violence calls. The primary focus shall be on victim safety, followed closely by offender accountability; accordingly, a proactive, pro-arrest approach in responding to domestic violence is a priority.

It is the policy of the Acton Police Department that officers shall be expected to do the following:

- Establish arrest and prosecution as a preferred means of police response to domestic violence;
- Enhance the safety of victims, their children, and anyone else living in the home;
- Take appropriate action for any violation of permanent, temporary, or emergency orders of protection;
- Promote the safety of law enforcement personnel responding to incidents of domestic violence. and;
- Provide victims and witnesses of domestic violence with support and assistance through cooperative efforts with community stakeholders in order to prevent further abuse and harassment. Community stakeholders are individuals and entities in the community who work to foster effective intervention in and prevention of domestic violence. Entities include, but are not limited to, law enforcement agencies, prosecutors, parole, probation, community-based domestic violence and sexual assault programs, social service agencies, adult and child protective services, clergy, educators, government agencies, animal welfare organizations, businesses and employers; and

- Complete a thorough investigation(s) and arrest the dominant aggressor upon the establishment of probable cause.

II. DEFINITIONS

Abuse: is defined by G.L. c. 209A, § 1 as the occurrence of one or more of the following acts between family or household members:

- Attempting to cause or causing physical harm;
- Placing another in fear of imminent serious physical harm; or
- Causing another to engage involuntarily in sexual relations by force, threat or duress.

Family Or Household Members:

A. For the purposes of this policy, for all portions EXCEPT the charge of Domestic Assault and Battery under G.L. c. 265, section 13M, the term “family or household member” shall include any of the following:

- Persons who are or were married to one another;
- Persons who are or were residing together in the same household;
- Persons who are or were related by blood or marriage;
- Persons who have a child in common regardless of whether they have ever married or lived together; or
- Persons who are or have been in a substantive dating or engagement relationship. This includes relationships involving an individual or individuals, who identify as gay, lesbian, bisexual, or transgender.

B. For the purposes of this policy, for the charge of Domestic Assault and Battery under G.L. c. 265, section 13M ONLY, the term “family or household member” shall include any of the following:

- Persons who are or were married to one another;
- Persons who have a child in common regardless of whether they have ever married or lived together; or
- Persons who are or have been in a substantive dating or engagement relationship. This includes relationships involving an individual or individuals, who identify as gay, lesbian, bisexual, or transgender.

Important Note: In essence, the broader G.L. c. 209A, section 1 is inclusive of all types of domestic violence including family, household members, and intimate partners. However, if charging “Domestic Assault and Battery” under G.L. c.

265, section 13M, it only applies to those persons who meet the “intimate partner” definition. All other domestic violence situations would be charged with a simple A&B, A&B DW, or whatever is appropriate given the circumstance.

Firearms: shall not be limited to its definition in G.L. c. 140, § 121, but rather shall include any of the following:

- Firearms;
- Rifles;
- Shotguns;
- Machine guns;
- Ammunition;
- High-capacity feeding devices; or
- Antique firearms.

Harass: as defined in G.L. c. 268, section 13B means to engage in any act directed at a specific person or persons, which seriously alarms or annoys such person or persons and would cause a reasonable person to suffer substantial emotional distress. Such act shall include, but not be limited to, an act conducted by mail, telephonic or telecommunication devices, electronic communication, internet communication, instant message, or facsimile communication.

Licenses: as defined in G.L. c. 140, sections 122, 122B, 129B, and 131, shall include all of the following:

- Class A license to carry firearms;
- Class B license to carry firearms;
- Class C firearms identification card;
- Class D firearms identification card;
- License to possess a machine gun;
- License to sell firearms;
- License to sell ammunition; or
- License to perform as a gunsmith.

Serious Bodily Injury: as defined in G.L. c. 265, sections 13A(b), 15A(b), and 15D(a) shall mean bodily injury that results in a permanent disfigurement, loss or impairment of a bodily function, limb or organ, or creates a substantial risk of death.

Strangulation: as defined in G.L. c. 265, section 15D(a) shall mean the intentional interference of the normal breathing or circulation of blood by applying substantial pressure on the throat or neck of another.

Suffocation: as defined in G.L. c. 265, section 15D(a) shall mean the intentional interference of the normal breathing or circulation of blood by blocking, or “block of” the nose or mouth of another.

III. CIVIL LIABILITY

According to G.L. c. 209A, § 6: "No law officer shall be held liable in any civil action regarding personal injury or injury to property brought by any party to a domestic violence incident for an arrest based on probable cause when such officer acted reasonably and in good faith and in compliance with this chapter and the statewide policy as established by the Secretary of Public Safety."

IV. PROCEDURES

A. Dispatcher Response

The likelihood of injury associated with domestic violence situations requires that officers immediately proceed to the place of the dispute. Whenever possible, two officers shall be dispatched to the scene. [81.2.4 (e)]

Dispatchers should do the following:

- Assign a priority response to all domestic violence calls, whether or not the assailant is known to be on the premises, including those calls that involve or appear to involve a police officer of any department; [41.2.1; 81.2.6 (a)]
- Immediately notify a supervisor of any domestic violence calls; [81.2.5 (a)]
- Attempt to elicit any and all information from the caller that may help the responding and investigating officers assess the situation, including the following:
 - a) Immediate safety of the caller, the victim, and others at the scene;
 - b) Nature of the incident (verbal or physical), nature of injuries, and whether violence is ongoing;
 - c) The type of weapons that are involved, or present, if applicable;
 - d) Potential hazards to responders, including animals;
 - e) Whether the caller or alleged assailant is under the influence of alcohol or drugs, or if there are mental health issues;
 - f) Caller's and alleged assailant's description;
 - g) Presence or absence of the alleged assailant, and direction and mode of travel, if applicable;

- h) Other people involved or witnesses at the scene, including children;
 - i) Alleged assailant's criminal history (BOP check);
 - j) Brief history of domestic incidents at that address;
 - k) Existence of a protection order currently on file against the suspect or caller (check BOP);
 - l) Outstanding warrants against the caller or assailant if any exist (check CJIS and Warrant Management System); **[81.2.9]**
 - m) Caller and alleged assailant's date of birth, social security number, or driver's license number; and
 - n) Record of firearms identification cards and/or licenses to carry having been issued to the resident(s).
- Keep the caller on the telephone, if the caller is a victim or witness to a domestic violence incident in progress, in order to relay ongoing information provided by the caller to the responding officers and remain aware of the victim's safety;
 - Make the safety of the domestic violence victim a primary concern;
 - Address threats of violence, whether immediate or remote, by working with the victim to focus on ways to enhance safety, such as waiting for officers at another location or leaving the location if the suspect returns;
 - Keep in mind the caller could be the victim or assailant; and
 - Do not cancel the original call for service if a subsequent request to cancel the original call is received – advise the responding officers of the second call and instruct them to continue to respond, investigate, and assess the situation to ensure that all parties are safe.

B. Police Response

i. Initial Observations

Upon arrival, responding officers should approach the scene with a high degree of caution. Upon approach, officers should make observations of the surrounding area for evidence such as weapons, damaged furniture, broken windows, and any other items that may be evidence of a domestic violence incident.

Officers should be aware of sounds of an argument occurring, threats, or an ongoing physical assault. All evidence, utterances, statements, and observations should be documented in an incident report – and photographically if appropriate. **[42.2.1 (a)]**

ii. Entering a Private Premises

"Private premises" shall include, but not be limited to, a house, an apartment, a condominium, a hotel room, a mobile home, or a house trailer.

When investigating a report of domestic violence, officers should, if possible, wait for a second officer to arrive unless exigent circumstances exist (For example: possible loss of life, safety of others). Officers may enter private premises without a warrant in the following circumstances:

- At the request of someone in lawful control of the premises;
- Where there is imminent danger of violence that could result in death or serious physical injury;
- Where a breach of the peace has been committed in an officer's presence;
- When a police officer has probable cause to believe a felony has occurred and is in fresh pursuit of the fleeing felon;
- In order to quell an ongoing disturbance and restore peace; or
- After repeated attempts to contact residents; and
- Contact the Patrol Shift Supervisor.

iii. Officer's Demeanor

The responding officers shall maintain a professional, non-biased, and objective demeanor throughout their investigation. Officers should immediately state their reason for being present to the persons at the scene – including any children. This action can help defuse the situation.

Upon entering, officers shall prevent the physical movement of the parties as much as possible and control their access to any potential weapons.

Be cognizant that individuals under the influence of drugs or alcohol or suffering from a mental health disorder may pose additional safety risks to themselves or others on the scene. Special precautions and tactics may need to be implemented as learned through in-service training.

Should an arrest be pending, attempt to remove children or the arrestee from the scene prior to affecting the arrest. Reinforce to the children that the incident was not their fault and that the police are there to help the family. If the child called 911, reinforce they did the right thing by calling the police.

iv. Officer's Responsibility on Scene

1. Separate The Parties

The responding officers must take immediate control of the situation and should separate the parties to prevent any further violent action. The parties should be interviewed independently. However, if there are two officers present at the scene, they should, if practical, remain within view of each other to enhance officer safety and avoid any subsequent conflict.

Throughout the investigation, the officers should allow each party to present his or her story individually, avoiding any unnecessary interruptions by the other party. Separating the parties also allows each to relate matters to an officer without being overheard, influenced, or intimidated by the other party.

2. Language Barriers

Officers should determine whether interpretative language services are needed and should seek out such services where available.

The practice of using children or other family members as interpreters is strongly discouraged unless it is a medical emergency. Using family members as interpreters could prove dangerous to the child and/or adult victim. The Acton Police Department has an account with REAL Time Translation Inc. and utilizes the ELSA Lite app. The ELSA Lite app is currently installed on the department phones issued to all sergeants. If an officer requires translation services, a supervisor should respond and can use the ELSA Lite app for interpretive language services 24 hours a day. Officers may also utilize the toll-free landline services by following the following instructions 24 hours a day: **81.2.5 (f)**

1. Spanish 866-218-2224
2. Multi-Languages 888-218-3544
 - Officers will be prompted to enter the company ID (1651); and
 - The access code (5161)

3. Remain On Scene

Officers shall remain on the scene or present wherever the incident occurred as long as the officers have reason to believe that at least one of the parties involved would be in immediate physical danger without the presence of an officer. Whenever any officer has reason to believe that a family or household member has been abused or is in danger of being abused, such officer shall use all reasonable means to prevent further abuse. Law enforcement officers should remain on scene for a “reasonable period of time” to prevent abuse. If the suspect has fled the scene, a reasonable period is the amount of time necessary:

- To assess that the suspect has left the scene; and
- To carry out the responsibilities outlined in the remainder of this policy.

4. Medical Treatment

Officers shall assist the victim in obtaining medical treatment for any sustained injuries by arranging for appropriate transportation by ambulance to a healthcare facility. Officers should consider responding to the Emergency Room to properly document any sustained injury. In addition, consideration should be given to whether a sexual assault

forensic exam needs to be completed (a list of MA Sexual Assault Nurse Examiner [SANE] sites may be found in the Appendix of this policy).

In cases of serious injury, the preferred method of transportation is via ambulance. Officers are authorized by G.L. c. 209A, § 6 to transport victims of domestic violence to the emergency room of the nearest hospital, or to arrange for appropriate transportation to a health care facility. Officers should receive approval from the shift supervisor prior to transporting a victim of domestic abuse in a cruiser.

5. Interviewing Witnesses **[42.2.2]**

Officers shall attempt to identify and interview the party who called the police, neighbors, and other potential witnesses. All parties present and involved should be documented in the incident report. It is not unusual for some witnesses to be unsupportive of the victim. Do not tell the suspect who called the police.

6. Gather Information From The Scene **[42.2.2]**

Officers shall attempt to obtain the following information at the scene. If that is not possible, obtain the information during the follow-up investigation:

- Determine the relationships of all parties, including children, at the scene. If children are not immediately observed, ask if there are children present in the household.
- If children are present,
 - a) Record their names and dates of birth;
 - b) Check on the children to ascertain whether or not they have sustained an injury; and
 - c) Unless it involves a medical emergency or safety concern, consider conducting a “minimal facts” interview on the scene if appropriate.
- Obtain as many phone numbers as possible where the victim can be reached, preferably a cell phone number, a daytime phone number, or the number of a close relative or friend. Include any phone numbers in the incident report so the shift supervisor or court personnel may inform the victim of the abuser's release on bail. **[55.2.5]**
- Inform the victim that if they intend to leave the residence, and wish to be informed of the abuser's release, the victim must inform the police department of a number where they may be reached, or where a message may be left safely. **[55.2.5]**
- Consult with the victim whether their phone number should remain confidential and take steps to ensure that it is, if necessary.

- Do not rely on prior phone numbers in the in-house CAD System, as they may be outdated.
- Obtain information about the suspect's ownership of, presence of, or access to firearms, and their location.
- Officers should gather information regarding the suspect's past behavior/dangerousness. This information should be documented in an incident report and/or high-risk assessment worksheet (See Appendix of this policy). This information should be provided to the Bail Commissioner in the determination of bail and to the Prosecutor for use at arraignment. That information includes but is not limited to the suspect's: **[82.2.1]**
 - a) Criminal history;
 - b) History of abusing the current victim;
 - c) History of abusing other victims;
 - d) History of non-fatal strangulation;
 - e) History of forced sex;
 - f) History of extreme possessiveness or jealousy;
 - g) Possession of weapons;
 - h) History of use of/or threats with a weapon;
 - i) Use of weapons in prior abuse of the victim;
 - j) Past threats against or abuse of pets;
 - k) Past attempts or threats to kill;
 - l) Past attempts or threats to commit suicide; and
 - m) Current or past vacate, restraining, no-contact, or other protective orders, including those held against the suspect by someone other than this victim.
- After ascertaining past reported and non-reported criminal history, seek appropriate criminal action for current and prior incidents.
- Refer victims to appropriate resources listed in the Appendix of this policy.

7. Information Documentation **[42.2.2]**

Officers shall properly document important information, i.e., spontaneous utterances (direct quotes) by the victim, the suspect, children, and other witnesses.

In collecting evidence of domestic abuse, officers should use photographs to document injuries sustained by the victim and the condition of the crime scene.

Contemporaneous records of injuries and crime scene conditions are critical to the prosecution of alleged abusers:

- When documenting the scene photographically, officers are reminded to take both close-up and full-scene pictures. Follow-up photographs of injuries should be taken 2-3 days after the incident to document the progression of injuries;
- Collect physical evidence (including weapons used, even when simple household items) and document collection in the incident report.

If the incident involves strangulation, the officer shall complete the strangulation section, and submit the High-Risk Assessment Worksheet with the incident report. (See Appendix of this policy) [**42.2.3**]

Officers shall utilize the High-Risk Assessment Worksheet (see Appendix of this policy) when responding to all calls involving domestic violence. The initial three questions on the worksheet shall be completed for all domestic calls, and further questions on the worksheet shall be completed if deemed necessary.

In cases where a domestic violence arrest has been made, copies of all worksheets will be submitted with the arrest packet for use by the Bail Commissioner for bail purposes, the District Attorney, and the Probation Department for use at the detainee's arraignment and prosecution. [**82.2.1(d); 82.2.1(e); 82.2.4**]

8. Getting To A Safe Place

Officers shall assist the victim and dependent children in locating and getting to a safe place, including but not limited to a designated meeting place for entry into an emergency shelter or a family member's or friend's residence (or a similar place of safety). The officer shall consider the victim's preference in this regard and what is reasonable under all the circumstances. [**55.2.5**]

The location and street addresses of all domestic violence programs are absolutely confidential and shall not be required to be revealed in any criminal or civil proceeding. See G.L. c. 233, section 20L. For the purposes of this provision, a domestic violence program is defined as any refuge, shelter, officer, safe home, institution, or center established for the purpose of offering assistance to victims of abuse through crisis intervention, medical, legal, or support counseling. See G.L. c. 233, section 20K. [**54.1.1(d); 54.1.1(e); 55.1.3(b); 82.2.1(c)**]

If an officer transported someone to a program, the officer shall not include this address in the incident report. **Under no circumstances should a law enforcement officer release information to the public or otherwise regarding the location of a domestic violence program.**

9. Notice Of Rights

Officers shall give abuse victims immediate and adequate notice of rights by handing to them and reading them their rights (see Appendix of this policy). This form should be signed by the victim. Where the person's native language is not English, the statement

shall be provided in said person's native language whenever possible. [55.1.1; 55.1.3(a); 55.1.3(b); 55.2.1(a); 55.2.1(b)]

10. Emergency Restraining Orders (209A)

Officers shall assist the victim by activating the Emergency Judicial Response System to obtain a 209A Order when a judge is not available during regular court hours. This should be done even when the alleged abuser has been arrested. [55.2.2]

Note: If a victim is unable to appear in court because of severe hardship due to the victim's physical condition, officers can seek an order by contacting the court. A representative may appear in court on behalf of the victim to seek an emergency or temporary order. Officers shall advise a victim that a representative may appear on their behalf.

11. Issuance Of An Abuse Prevention Order

Upon issuance of any applicable order under G.L. c. 209A, the police shall immediately take possession of all firearms and licenses in the control, ownership, or possession of the defendant. Such firearms and licenses may not be returned until the order has been completely vacated or the firearms provision modified by order of the court.

- Violations of Orders: In the interest of immediacy and the statutory mandate to arrest, officers shall make a warrantless arrest of any person the officer witnesses or has probable cause to believe has violated an order—including a violation, that stems from the possession of firearms, weapons, or licenses.
- If after your assessment, the situation does not meet the substantive dating relationship, consider if the facts and circumstances apply regarding a 258E protection order.

12. Substantive Dating Relationships

Officers will gather information to determine whether or not a substantive dating relationship exists. Officers will examine the same factors which the courts review when making this determination:

- The length of time of the relationship;
- The type of relationship; and
- The frequency of interaction between the parties.

This includes the interaction between the parties through the use of technology; and, if the relationship has been terminated by either person, the length of time that has elapsed since the termination of the relationship.

If the officer determines that a "substantive dating relationship" exists or did exist, then the officer shall take the proper action, including arrest when appropriate, regardless of whether the victim seeks a restraining order.

Even in cases where there is no substantive dating relationship, a crime, such as stalking or criminal harassment, may have been committed.

C. Patrol Shift Supervisor

i. Response

The Patrol Shift Supervisor must ensure that all provisions of G.L. c. 209A, other related statutes, and this policy are fully adhered to.

The Patrol Shift Supervisor must be responsible for monitoring all domestic violence calls.

Whenever possible, the Patrol Shift Supervisor must respond to the scene for the purpose of providing advice or any other assistance.

The Patrol Shift Supervisor must ensure that all provisions of G.L. c. 209A, other related statutes, and this policy are fully adhered to.

ii. Assurances For Practice [82.2.1(e)]

Supervisors will ensure that the provisions of all applicable laws and this policy are adhered to. Specifically, supervisors will ensure that:

- Dispatch logs will be reviewed to ensure that an incident report has been filed, even in cases where no arrest was made. Calls, that are received as allegations of domestic violence or a domestic disturbance, will not be reclassified because no probable cause to arrest existed. Incident reports will be filed in those cases.
- A supervisor, or a specially trained domestic violence investigator within the department, will review incident and arrest reports, in order to ensure compliance with the provisions of G.L. c. 209A and this policy. If upon review of an incident report, it is believed that probable cause exists, the supervisor will ensure that criminal charges are initiated according to the statute and this policy.
- Whenever a domestic violence incident is identified as posing a significant danger the case should be assigned for follow-up, presented at roll call, and forwarded to a High-Risk Team (DVSN).
- Whenever a supervisor identifies a particular defendant as being a high risk to the victim or the public, the case should be promptly referred to the District Attorney's Office. [41.1.2]

- Whenever a dual arrest is made, the supervisor shall review the case to determine if one of the parties is a dominant aggressor before approving the dual arrests and reports.

iii. Referrals

Supervisors must ensure that the appropriate and mandated reports are filed for children, persons with disabilities, and the elderly.

Supervisors will ensure proper safety plans are in place for the survivor and other family members. These measures shall be in place immediately enabling those affected to make informed decisions.

The safety plan may include all, some, or additional items:

- Drive-by checks by an on-duty patrol car
- Welfare spot checks
- Arresting the abuser
- Serving 209A orders
- Assisting in obtaining a 209A order
- Arranging transportation for medical, shelter, or other locations
- Referral to a Domestic Advocate

iv. Follow-Up Investigations

Supervisors will:

- Determine if a follow-up is needed;
- Ensure it is conducted in a complete and thorough fashion; and
- Review and ensure proper charges are filed whenever appropriate [**42.1.4**]

V. ARREST GUIDELINES [74.3.1**]**

i. The Decision To Arrest

1. Generally

The safety of the victim, children, and other family members shall be paramount in any decision to arrest.

As in other types of criminal investigations, uncorroborated statements by a victim can constitute probable cause that the crime occurred.

The decision to arrest must be based on whether probable cause exists that the crime occurred, not on whether or not the victim wishes to seek complaints or wishes to testify at a future date. **[41.4.5]**

2. Substance Abuse And/Or Mental Health Issues

When assessing credibility in order to establish probable cause, officers should remember that a victim who is under the influence of drugs or alcohol, or who suffers from mental illness, is not an inherently unreliable witness.

3. Arrest: Mandatory Or Preferred **[74.3.1; 41.4.5]**

An officer's authority or mandate to arrest is set forth in G.L. c. 209A, section 6(7).

Mandatory

In the interest of immediacy, and the statutory mandate to arrest, officers shall make a warrantless arrest of any person the officers witness or have probable cause to believe has violated an emergency, temporary or permanent vacate, refrain from abuse, stay away or no-contact order or judgment, a suspension and surrender order, or protection order issued by any jurisdiction. G.L. c. 209A, section 7.

Preferred

When there is no outstanding restraining order, arrest shall be the preferred response whenever officers witness or have probable cause to believe that a person:

a) Has committed a felony;

- Aggravated Assault and Battery c265, §13A(b)
- Assault and Battery By Means of a Dangerous Weapon c265, §15A
- Assault and battery upon an Elder or a Person with a Disability c265, § 13K
- Assault and Battery on a Family or Household Member, Subsequent Offense Only c265, §13M(b)
- Assault by Means of a Dangerous Weapon c265, §15B
- Intimidation of a Witness c268, §13A
- Kidnapping c265, §26
- Stalking c265, §43
- Strangulation or Suffocation c265, §15D

- b) Has committed a misdemeanor involving abuse, as defined in G.L. c. 209A
 - Assault and Battery on a Family or Household Member c265, §13M(a) (see definition)

ii. If The Suspect Has Fled The Scene

1. Generally

When probable cause to arrest exists and the suspect has fled the area, patrols, including other jurisdictions where the suspect is believed to be going, shall be advised in efforts to locate and arrest the suspect.

The Acton Police Department shall honor another department's statement that probable cause to arrest exists, and will immediately attempt to affect the arrest as requested by the investigating department. Officers will attempt to make a warrantless arrest within a reasonable period of time.

If probable cause to arrest exists, in cases involving abuse as defined under G.L. c. 209A and the incident occurred in the Town of Acton officers shall seek an arrest warrant from the Concord District Court as soon as it is practical. When probable cause exists to believe a crime involving domestic abuse occurred, it is not proper procedure to advise the victim to seek complaint applications on his or her own.

2. The Massachusetts Probation Service Electronic Monitoring (ELMO) Law

Law Enforcement agencies (i.e. local and state police) may request ELMO information, by submitting a written request to Elmo.Inforequests@jud.state.ma.us from a verifiable Law Enforcement agency email address. These requests are typically responded to within 24 to 48 hours. ELMO will supply GPS information for investigative purposes only.

In the interest of public safety, if an urgent request (i.e. AMBER Alerts, Major/Catastrophic events, and requests for real-time locations of specific monitored offenders for serving a warrant or affecting an arrest) is made; such information may be provided immediately. The individual requesting such information should provide verifiable credentials (such as the main phone number of the requesting agency, the officer's badge number, contact information, and that the Officer is currently assigned to investigate the matter at hand, information for investigative purposes).

If requesting a point-tracking search (Crime Correlation) for a particular location, this request should include a defined period of time. The requesting officer should disclose for what purpose the request is being made.

All requests should be sent to Elmo.Inforequests@jud.state.ma.us. Law enforcement may also contact ELMO directly at 978-365-2970 for assistance.

iii. Dual Arrests / Dominant Aggressor

Dual arrests, like the issuance of mutual restraining orders, are strongly discouraged because they trivialize the seriousness of domestic abuse and increase the danger to victims.

Officers should attempt to identify the dominant aggressor and take action based on that determination. In the majority of cases, an effective investigation will reveal the dominant aggressor.

Officers should be aware of the difference between offensive and self-defensive injuries. The use of force used must be “reasonable” given the nature of the threat and surrounding circumstances and, if warranted, may even include the use of weapons. In some cases, the dominant aggressor may have more serious injuries. If one of the persons acted entirely in self-defense, the situation should be treated as such and the dominant aggressor identified and arrested if appropriate.

If officers determine that neither party acted in self-defense and that both parties have committed an act of domestic abuse, then the officers should determine who the dominant aggressor is and take action considering the totality of the circumstances including:

- The relative severity of the injuries and fear inflicted in this incident;
- The use of force and intimidation in this incident;
- Prior incidents involving either party; or
- The likelihood of either party committing domestic violence in the near future.

Any officer arresting both parties is required, by law, to submit a separate detailed, written report, in addition to an incident report, setting forth the grounds for dual arrest. In the event of a dual arrest, officers are encouraged to consult with a supervisor prior to arrest.

Officers investigating an incident of domestic violence shall not threaten, suggest, or otherwise indicate the arrest of all parties for the purpose of discouraging requests for law enforcement intervention by any party.

iv. Arrest Of A Caretaker

In cases involving abuse of a child, an elder or a person with a disability, officers must address the issue of whether or not the victim can be left alone safely if the abuser is arrested.

If the child, the elder or the person with a disability cannot be left alone, the appropriate protective agency must be contacted, in order to arrange for temporary care. When a caretaker is arrested and an agency is called for temporary care, the officer shall explain to the child, elder or person with a disability what is happening and the reason for calling a protective agency.

v. **Bail**

A person, who is 18 years or older, shall not be bailed sooner than 6 hours after arrest from a police station if under arrest for the following crimes:

- A Restraining Order Violation under G.L. c. 208 or 209;
- Any act that would constitute abuse, as defined in G.L. c. 209A, section 1; or
- A violation of G.L. c. 265, sections 13M or 15D.

When a juvenile is properly charged with intimate partner violence, the 6-hour bail hold **does NOT apply** – All juveniles are exempt from this hold:

- Circumstances that warrant a charge of G.L. c. 265, section 13M upon a juvenile, would be those cases of violence perpetrated against someone with whom the juvenile once married, has a child in common, has been in a “substance dating relationship,” or are engaged to be married. In such a case, as teen dating violence, the six-hour waiting period for bail does NOT apply to juveniles. By statute, these provisions only apply to those defendants “who have attained the age of 18 years.” See G.L. c. 276, section 58.
- Officers should, therefore, follow the typical protocol for arresting a juvenile. Officers are required to contact the juvenile probation officer on call and the juvenile’s legal guardian (G.L. c. 119, section 67) when an arrest has been made of a juvenile. Officers would then be required to contact an on-call bail clerk or bail magistrate for a bail determination, even if the offense is alleging intimate partner violence.

A person shall NOT be bailed from a police station if under arrest for the following crimes:

- A Restraining Order Violation under G.L. c. 208 or 209A; or
- Any act that would constitute abuse, as defined in G.L. c. 209A, section 1 WHILE A RESTRAINING ORDER IS IN EFFECT.

Officers should inform the victim that the abuser may be eligible for bail and may be promptly released. If a defendant is released on bail from the place of detention, a

reasonable attempt shall be made to notify the victim of the defendant's release by the arresting police department.

Under G.L. c. 276, section 58A, a defendant may be held without bail if a court determines that a defendant is a danger to the victim or the public. The responding officer's actions and behavior at the scene form the basis for this determination by the prosecuting agency and/or Court. Officers should ensure that the proper documentation is done in a timely manner and forwarded to the appropriate officer to be brought to court and the prosecuting agency. In the event that an officer believes that a defendant is high risk and poses a danger to a victim or the public, it should be documented in the police report and steps should be taken to notify the prosecuting agency.

vi. Notification To The Victim In Criminal Cases

A "reasonable attempt" must be made to notify the victim if a defendant charged with a violation of a restraining order or a criminal act constituting domestic abuse is released on bail from the place of detention. If the defendant is released on bail by order of a court, the district attorney shall make a reasonable attempt at notice. See G.L. c. 276, sections 42A, 57, and 58 (as amended by Act sections 28, 31-32). [55.2.5]

vii. Probable Cause Standard

All officers shall utilize the same standard of "Probable Cause" for domestic violence offenses as with all other crimes. Decisions to arrest will be based on whether or not probable cause and the authority to arrest exist, not on the victim's agreement to testify at a future date.

viii. Fingerprinting of Defendants

Officers shall take fingerprints and photographs of all criminal defendants in domestic violence cases. Fingerprints should be forwarded to the State Police for entry into the Automated Fingerprint Identification System (AFIS) system. This will greatly improve the detection and prosecution of other offenses, such as breaking and entering and stalking. When any defendant is arrested and charged with a felony, copies of fingerprints shall be forwarded to the colonel of state police per G.L. c. 263, section 1A. [41.4.3(3B)(3C); 82.1.2(b)]

ix. Referrals

Officers should provide information, including phone numbers, about the Domestic Violence Services Network (DVSN), and other local resources such as sexual assault advocacy programs for emergency shelters, other counseling services, and the District Attorney's Office Victim Witness Advocacy Program (See Appendix of this policy) [55.2.1; 55.2.49e]. Information about DVSN will be preprinted so that it can be distributed with the Abused Person's Notice of Rights Form.

x. Incident Reports

Incident reports will be filed whether or not an arrest is made. They will be made available to the victim at no cost, upon their request to the Acton Police Department. (Since the initial investigation should determine the existence of any history of abuse, that information must be included within the report). [82.2.1(a); 82.2.1(b); 82.2.1(c); 82.2.2(c); 82.2.2(d)]

Officers shall indicate in the incident report whether the offense, alleged offense, or arrest involved abuse as defined in G.L. c. 209A. See G.L. c. 41, section 98G, and G.L. c. 22C, section 49.

xi. Confidentiality Of Reports [82.1.1(c)]

The following records shall not be considered to be public records, and shall not be disseminated, except pursuant to this policy:

- Any information concerning responses to reports of domestic violence, rape or sexual assault;
- Any entry concerning the arrest of a person for assault, assault and battery or violation of a protective order where the victim is a family or household member, as defined in G.L. c. 209A, § 1; and
- All reports of rape and sexual assault or attempts to commit such offenses, all reports of abuse perpetrated by family or household members, as defined in G.L. c. 209A, § 1, and all communications between police officers and victims of such offenses or abuse.

The above records may only be released to the following:

- The victim, the victim's attorney, and others specifically authorized by the victim to obtain such information;
- Prosecutors;
- Victim-witness advocates as defined in G.L. c. 258B, § 1, if such access is necessary for the performance of their duties;
- Domestic violence victims' counselors as defined in G.L. c. 233, § 20K, if such access is necessary for the performance of their duties;
- Sexual assault counselors as defined in G.L. c. 233, § 20J, if such access is necessary for the performance of their duties;
- Law enforcement officers, district attorneys, or assistant district attorneys; and
- All persons authorized to admit persons to bail pursuant to G.L. c. 276, § 57.

xii. Police Department Log

The following entries shall be kept in a separate log and shall not be a public record, nor shall such entries be disclosed to the public:

- Any entry that pertains to those who are handicapped, confined to a wheelchair, bedridden, or required to use a device designed to provide mobility.
- Any information concerning the response to reports of domestic violence, rape, or sexual assault.
- Any entry concerning the arrest of a person for assault, assault and battery, or violation of a protective order where the victim is a family or household member, as defined by Chapter 209A Section 1.

xiii. Mandatory Reporting

A report will be filed with the **Department of Children and Family Services (DCF)** whenever the police officer has reasonable cause to believe that a child under the age of 18 has been abused or neglected, in accordance with G.L. c. 119, § 51A. If a child has witnessed abuse, this could be “neglect” for purposes of mandatory filing. During office hours, contact the local DCF officer. After hours, call the hotline at: **1-800-792-5200**. If an officer intends to file a 51A child abuse report, they should tell the non-offending parent or caretaker and explain the filing process – including the fact that the report is being filed. A written report must be filed within 48 hours, and an oral report immediately.

A report will be filed with the **Disabled Persons Protection Commission** whenever the officer has reasonable cause to believe that a caretaker has abused/neglected a person with a disability between the ages of 18 and 59, in accordance with G.L. c. 19C, § 10. An immediate report should be filed by calling the hotline at: **1-800-426-9009**. If an officer intends to file a report, he/she should tell the person with a disability who is the subject of the abuse.

A report will be filed with the **Executive Office of Elder Affairs** whenever the officer has reasonable cause to believe that someone age 60 or older has been abused/neglected, in accordance with G.L. c. 19A, §§ 14-26. An immediate call shall be placed to the 24-hour hotline at: **1-800-922-2275**. If an officer intends to file a report, he/she should tell the elder person who is the subject of the abuse.

VI. FIREARMS

When a firearm or other weapon is present at the scene of a domestic violence situation, officers shall:

- Seize the weapon as evidence of the crime, if the responding officers are informed that a firearm or weapon has been involved in the dispute.

If the weapon is not reported to have been involved in the dispute:

- Request that the firearm or weapon be placed in their custody temporarily to alleviate the threat of serious violence;
- Search for and take custody of the firearms or weapon if a party, who lawfully resides there, requests the officer do so. A consent search is allowed in areas where the victim has access to, including areas of joint access with the suspect;
- Determine whether a firearm is lawfully possessed before returning the same.

If the officer determines that the weapon cannot be seized, the following actions can be taken:

- A judge can order the defendant to surrender firearms and licenses; and
- The chief who issued a license to carry may revoke or suspend such license.

In all domestic violence cases, the investigating department shall advise the licensing authority that the subject of the license is suspected of abuse.

i. Storage of Firearms

The department named within the order shall be responsible for the storage of the seized item(s) or the delegation of storage to an authorized facility.

In cases involving police officers who are defendants in Abuse Prevention Orders, the defendant shall immediately surrender all firearms, including departmental weapons and licenses, to the department serving the order.

ii. Federal Firearms Provisions

Although officers cannot enforce Federal provisions, the chief should be notified whenever an officer identifies a case involving the following circumstances, because there may be Federal action that can be taken:

- **Misdemeanors Involving Domestic Violence:** Under 18 USC § 922(g)(9), it is unlawful for any person convicted of certain misdemeanor crimes involving domestic violence to ship, transport, possess, sell or otherwise dispose of, or receive firearms or ammunition.
- **Federal law** prohibits any person subject to a qualifying order of protection from possessing firearms and ammunition. See 18 USC § 922(g)(8).
- **Federal Felon in Possession of a Firearm:** Under 18 U.S.C. § 922(g)(1), "Felon in possession of a firearm," it is unlawful for any person who has been convicted in any court of a crime punishable by imprisonment for a term exceeding one year to possess any gun or ammunition.
- **Persons Named in Protective Orders:** Under the Federal Crime Control and Law Enforcement Act of 1994, it is unlawful for an individual subject to a

"permanent" restraining order involving "intimate partners" to receive, ship, transport, or possess guns (including handguns, rifles, and shotguns) or ammunition that traveled in interstate commerce.

- **Misdemeanors** are excluded from consideration if they are punishable by a term of two years or less. Therefore, misdemeanors that are punishable by a term of imprisonment of more than two years fall within that provision.

VII. PROPERTY

i. Vacate Orders and Court Orders To Retrieve Belongings

Once a vacate, no contact, stay away, or refrain from abuse order is issued, officers shall not accompany a defendant to the property for any reason without specific judicial authorization.

The defendant in the vacate order is allowed to retrieve his or her belongings under the following conditions:

The defendant must have a court order allowing for the retrieval of the property.

- The police must accompany the defendant and shall remain with the defendant, throughout the process.
- The victim must have prior notice from the police department and must agree to the timing of the retrieval.
- The defendant must not be allowed to use this as a means of harassing the victim.
- The defendant may retrieve personal property including clothing, shoes, personal care items, etc. If the defendant is attempting to collect any other items, including furniture or electronic equipment that is in dispute, the defendant should be referred to the issuing court or the Probate and Family Court for settlement of shared property.

When a court order exists allowing for a victim to return to the defendant's residence in order to retrieve his or her belongings, the police shall accompany the victim to ensure the order is executed, and that the victim is able to follow the order free from harassment or abuse by the defendant.

ii. Removing Or Destroying Property

When a defendant is accused of removing or attempting to remove property from the dwelling or is accused of damaging or destroying property, the officer should investigate to determine the civil or criminal consequences and take appropriate action (For example: malicious destruction of property).

VIII. SERVICE OF ORDERS

A. In-Hand Service [74.2.1]

Service of orders shall be made in hand unless otherwise ordered by the court. Chapter 209A, § 7 requires that "the law enforcement agency shall promptly make its return of service to the court."

Orders shall be served promptly upon receipt. If service is initially unsuccessful, officers must continue to attempt service until it is completed. If an officer is unable to make service after "numerous attempts", the officer should document, in detail, the service attempts on the "return of service" form and request the court to allow service by leaving a copy of the order at the last known address of the defendant.

Service of orders may compromise victim safety. The victim's safety should be considered in the timing of the service of the order. Officers should encourage the victim to contact an advocate (through the D.A.'s Office or DVSN) in order to develop a safety plan around the service of the order. [74.2.1]

B. Record Of Service [74.1.1; 74.1.2; 74.2.1; 74.3.1]

A record of all attempts at service shall be kept. Computer records and service/attempted service forms shall contain the following information. [74.2.1]

- Date and time received; [74.1.1 (a)]
- Type of legal process (civil or criminal); [74.1.1 (b)]
- Nature of document (warrant, summons, default, capiases, etc.); [74.1.1 (c); 74.3.1]
- Source of the document (issuing court, etc.); [74.1.1 (d)]
- Name /address of plaintiff, defendant, complainant, or respondent; [74.1.1 (e); 74.1.2 (c); 74.1.2 (e)]
- Officer assigned for service; [74.1.1 (f); 74.1.2 (b)]
- Date/time of assignment and date/time service was executed/attempted; [74.1.1 (g); 74.1.2 (a)]
- Court docket number (warrant, restraining order number, etc.); [74.1.1 (h)]
- Date of service due; [74.1.1 (i)]
- Offense; and
- Method of Service/Reason for Nonservice/Disposition (mailed, served, faxed, recalled, returned, or unserviceable). [74.1.2 (d)]

C. Return Of Service

All returns of service, including service of Emergency Orders, must be sent to the issuing court.

D. Out Of State Orders Or Violations

A protective order issued in another jurisdiction (as defined in G.L. c. 209A, § 1) shall be given full faith and credit in the Commonwealth of Massachusetts. A responding officer shall serve and enforce the terms and conditions of an out-of-state protective order as written by the issuing jurisdiction.

Officers shall make a warrantless arrest of any person the officer witnesses or has probable cause to believe has violated an emergency, temporary or permanent vacate, refrain from abuse, stay away, or no-contact order or judgment issued by another jurisdiction. **[74.2.1]**

In assessing probable cause, an officer may presume the validity of the protection order issued by another jurisdiction when the officer has been provided with:

- A copy of the order, by any source; and
- A statement by the victim that such an order remains in effect.

An order of protection is presumed valid if it gives the names of the parties involved, contains the date the order was issued, has not expired, specifies the terms and conditions set against the abuser, contains the name of the issuing court and is signed by the issuing authority.

Violations of state orders or Massachusetts orders violated in another state may be charged criminally as contempt of court (G.L. c. 220, section 14), in the Commonwealth of Massachusetts. **[74.3.1]**

E. Orders Disseminated To The Department

The Court is responsible for sending the order to the appropriate law enforcement agency for service on the defendant. In the event that the plaintiff brings an order to the police department for service, officers should ensure that the department's responsibilities under G.L. c. 209A and this policy are met.

F. Firearms **[41.4.5]**

Upon service of the order, officers shall immediately take possession of all firearms, rifles, shotguns, machine guns, ammunition, and licenses or FID cards in the control, ownership, or possession of the defendant. The license-issuing authority shall be contacted at once and fully informed of the incident and provided a copy of the incident report(s) in accordance with the current law. All confiscated items shall not be returned until the Order has been vacated or the firearms provision has been modified by order of the court. G.L. c. 140, §§ 129B, 131.

G. Notice To Plaintiffs

When assisting plaintiffs with emergency abuse prevention orders, officers should provide guidance to the plaintiff as to the exact terms of the order sought.

H. Notice To Defendants

When serving an abuse prevention order, officers shall fully inform the defendant of the contents of the order and penalties for any violation of an order and provide additional resources, including information on batterer's intervention programs, substance abuse counseling, alcohol abuse counseling, and financial counseling. See G.L. c. 209A, section 7. (See Appendix of this policy).

I. Third-Party Contact

The Abuse Prevention Order states that the defendant is "ordered not to contact the plaintiff in person, by telephone, in writing, electronically or otherwise, either directly or through someone else." If there is third-party contact in violation of an outstanding abuse prevention order, consider taking out charges against the third party or defendant for violation of a restraining order or intimidation of a witness, depending on the appropriate circumstances.

IX. DOMESTIC VIOLENCE ALLEGATIONS AGAINST LAW ENFORCEMENT PERSONNEL

Law enforcement personnel, whether sworn or civilian, are not immune from committing or being a victim of domestic violence. Although no person is exempt, whatever their occupation, the dynamics change when law enforcement personnel are involved.

The following procedures and protocols are critical components to the integrity of the law enforcement profession and the trust of the community.

When responding to a domestic violence incident involving law enforcement personnel, all of the previously outlined protocols apply. However, the additional protocols described in this section also apply.

A. Dispatch And Officer Response

The dispatchers or responding officers shall immediately notify the Patrol Shift Supervisor of all domestic violence involving law enforcement personnel.

The responding officers shall take immediate action to ensure the safety of the victim and all parties present.

The responding officers will remain on the scene until relieved by the responding supervisor.

The responding officers shall document, in a report, their actions and complete such report prior to the end of their tour of duty.

B. On-Scene Supervisor Response [81.2.4(f)]

A supervisor of higher rank than the officer involved shall respond to the scene of the incident and conduct a thorough investigation;

The supervisor shall assess the actual and potential harm to the victim, children, and others present, and ensure their safety;

Upon investigation, if the responding supervisor has reasonable cause to believe that there is evidence of physical abuse or that the threat of physical abuse exists, and the abuser is a sworn member of the department, that supervisor shall seize and take into custody, all department-issued firearms, licenses and equipment in possession of the officer, and shall further conduct a check of all firearms databases and request the officer surrender all personally-owned firearms and licenses;

If the suspected officer does not have their department-issued firearm(s) on his/her person or under his/her control at the time of the incident, that supervisor shall accompany the officer to the location where the firearm(s) are located and take custody of those firearm(s), licenses and any other weapons;

The supervisor shall ensure enforcement of G.L. c. 208, 209, 209A, 209C, c. 140, § 129B, court orders, all policies, procedures, and rules and regulations of the Department;

The supervisor shall ensure that a Board of Probation (BOP) and Warrant Management System (WMS) check is conducted to determine the existence of outstanding abuse prevention orders, harassment orders, or warrants in effect against the employee involved;

The supervisor shall submit, through the department's appropriate chain of command, a written report detailing his/her assessment of the incident and action taken before the end of that supervisor's tour of duty.

C. Division Commander's Response

The Commanding Officer shall:

- Ensure the Patrol Shift Supervisor has responded to the scene and initiated an investigation;
- Ensure the safety of the victim, children, or others present at the scene.

- Ensure enforcement of all provisions of G.L. c. 208, 209, 209A, 209C c. 140, § 129B, court orders, all policies, procedures, and rules and regulations of the Department;
- Ensure reports and proper documentation of the facts and circumstances of the incident and the action taken are submitted through proper channels in accordance with Department procedures;
- Ensure that appropriate mandatory notifications are made in accordance with Department procedure and chain-of-command, including notifications to the following:
 - a) Chief of Police; **[11.4.5]**
 - b) Employee's Division Commander
 - c) Employee's Shift Commander (if applicable)

D. Additional Considerations

When responding to a domestic violence complaint involving a police officer from another jurisdiction, all responding officers, investigators, supervisors, and commanding officers shall follow the same procedures that are to be followed in responding to a domestic violence complaint regarding an officer from their own department.

In the event that the reported incident involves the Chief of Police, the commanding officer shall notify the Town Manager.

In responding to an incident where the victim is a police officer, standard domestic violence response and investigation procedures should be followed.

In responding to domestic violence incidents where the parties involved are both police officers, standard domestic violence procedures should be followed. After probable cause and dominant aggressor determinations are made, an arrest should be made and all service weapons of the accused officer confiscated.

E. Involved Officer/Employee Response

Any officer or employee of the Acton Police Department who has either been served with a restraining order, named as a defendant in a restraining order or complaint involving domestic abuse, or is arrested for any crime involving abuse, shall:

- Immediately provide notification to the Division Commanding Officer at the time of the domestic incident or becoming aware that a court order has been issued or is in existence against them;
- Within 24 hours provide written notification to his/her respective Commanding Officer of his/her permanent assignment, including a copy of the restraining order or other court document; and
- Upon being served with a restraining order, the officer shall immediately surrender his or her License to Carry a Firearm / FID Card, department-issued firearm, and any personal firearms in compliance with G.L. c. 140, § 129B to

his/her Commanding Officer. The officer may file an affidavit with the District Court that a firearm is necessary for employment and request an expedited hearing on the suspension and surrender order. If the officer is allowed to retain his department-issued firearm by the Court, the Chief of Police may impose certain conditions (such as on-duty use and to be secured at the department during off-duty hours). [**26.1.5**]

F. Chief of Police Response

The Chief of Police, or his/her designee, upon being notified that an employee under his/her command has been served with a restraining order and/or involved in a domestic incident, shall:

- Take steps to ensure the safety of the victim and all parties;
- Ensure that all appropriate notifications are made and that required documentation is completed and reviewed;
- If applicable, request an investigator conduct a follow-up investigation;
- Determine if an internal affairs investigation should be conducted; [**26.1.5**]
- Determine the employee's work status and if applicable, any appropriate disciplinary action. Pending a determination regarding the employee's fitness for duty, it may become necessary to place the involved officer or employee on Administrative Leave or Administrative Duty; and
- Ensure all completed investigatory reports have been submitted directly to the Chief of Police for his/her final approval, or continued investigation.

Domestic Violence Information

History: Manual I, Section III.

Appendix A

SEXUAL ASSAULT NURSE EXAMINER PROGRAM DESIGNATED SITES AND STAFF CONTACT INFORMATION

Joan Meunier-Sham, MS, RN

Director

MA SANE Program

Massachusetts SANE Program

MA Department of Public Health

Boston, MA 02108

Phone: (781) 718-9107

Fax: (617) 624-5715

E-Mail: Joan.Sham@state.ma.us

Jennifer Bastin

Program Operations Coordinator

Massachusetts SANE Program

MA Department of Public Health

Boston, MA 02108

Office: (617) 624-6052

Fax: (617) 624-5715

E-Mail: Jennifer.bastin@state.ma.us

Katherine Dudich, RN, MS, JD

Pediatric Associate Director

Massachusetts SANE Program

MA Department of Public Health

Boston, MA 02108

Phone (617) 624-5458

Fax: (617) 624-5715

E-Mail: Katherine.B.Dudich@state.ma.us

Cheryl Re, RN, BSN, SANE

Associate Director

Adult and Adolescent SANE

MA SANE Program

Massachusetts SANE Program

MA Department of Public Health

Boston, MA 02108

Phone: (413) 265-8559

Fax: (617) 624-5715

Email: Cheryl.Re@state.ma.us

Karen Hazard, RN, BS, SANE

Training and Outreach Coordinator

Massachusetts SANE Program

MA Department of Public Health

Boston, MA 02108

Phone (339) 440-1476

Fax: (617) 624-5715

E-Mail: Karen.Hazard@state.ma.us

Cynthia Moore, PNP, SANE

Pediatric SANE Clinical Coordinator

MA SANE Program

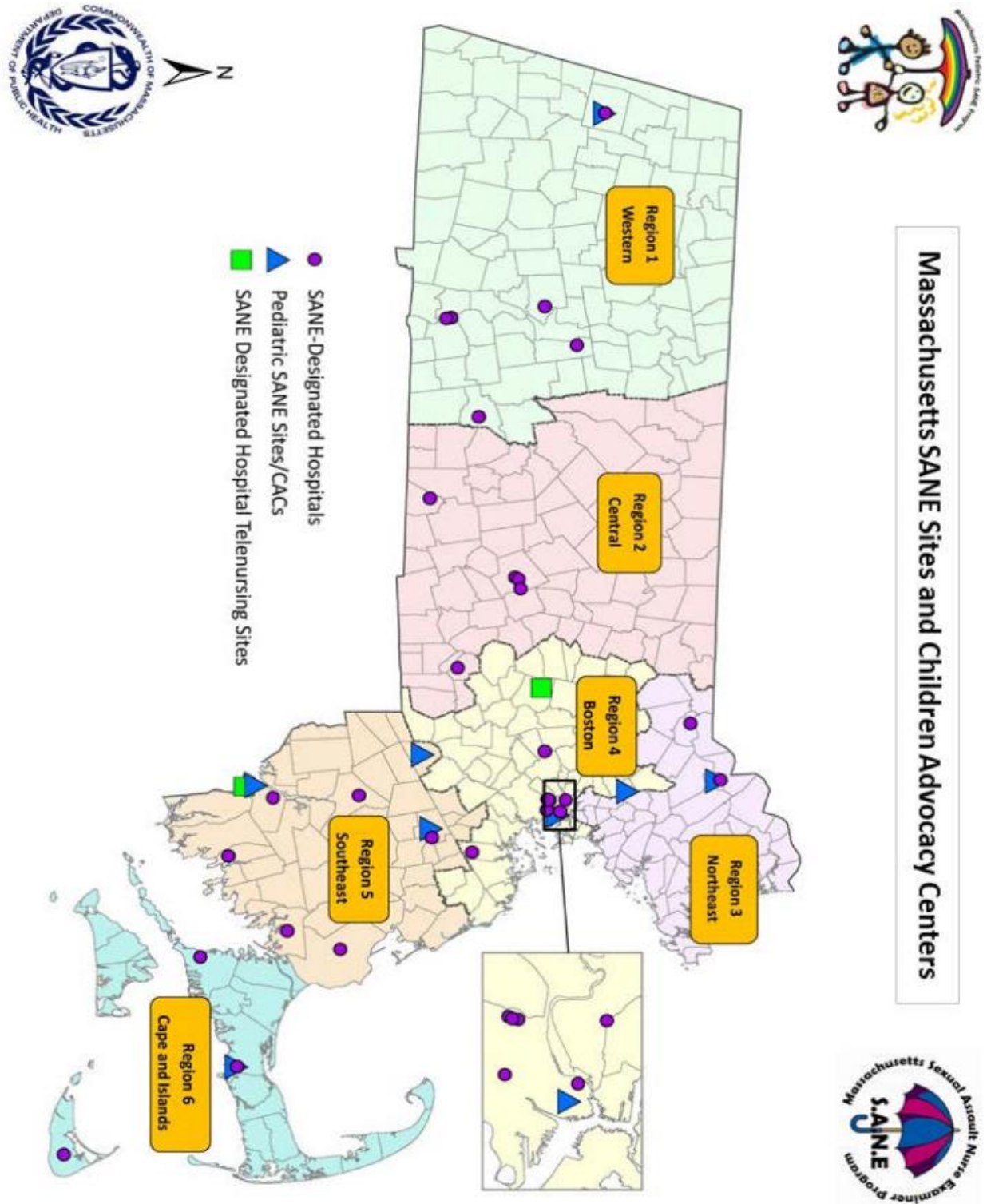
MA Department of Public Health

Boston, MA 02108

Phone (781) 400-4313

Fax: (617) 624-5715

Email: Cynthia.moore@state.ma.us



Appendix B

ACTON POLICE DEPARTMENT ABUSE PREVENTION NOTICE OF RIGHTS

You have the right to appear at the Superior Court, Probate and Family, District or Boston Municipal Court, if you reside within the appropriate jurisdiction, and file a complaint requesting any of the following orders:

- (a) An order restraining your attacker from abusing you;
- (b) An order directing your attacker to leave the household, building or workplace;
- (c) An order awarding you custody of a minor child in your custody, if the attacker has a legal obligation of support; and
- (d) An order directing your attacker to pay you for losses suffered as a result of abuse, including medical and moving expenses, loss of earnings or support, cost of restoring utilities and replacing locks, reasonable attorney's fees and other out-of-pocket losses for injuries and property damage sustained.

For an emergency on weekends, holidays or week-nights, the police will refer you to a justice of the Superior, Probate and Family, District or Boston Municipal Court Department.

You have the right to go to the appropriate District Court or Boston Municipal Court to seek a criminal complaint for threats, assault and battery, assault with a deadly weapon, assault with intent to kill or other related offenses.

If you are in need of medical treatment, you have the right to request that an officer present drive you to the nearest hospital or otherwise assist you in obtaining medical treatment.

If you believe that police protection is needed for your physical safety, you have the right to request that the officer present remain with you at the scene until you and your children can leave or until your safety is otherwise ensured. You may also request that the officer assist you in locating and taking you to a safe place, including, but not limited to a designated meeting place for a shelter or family member's or friends residence or similar place of safety.

You may request a copy of the police incident report at no cost from the police department.

On _____ at _____ I have read and presented a copy
(Date) (Time)
of these rights to _____
(Victim's Name)

(Victim's Signature)

(Officer's Signature)

Appendix C



Suspect: _____ Report #: _____

Victim: _____ Report Date: _____

Officer: _____ Department: _____

Domestic Violence High Risk Assessment Worksheet	
<i>(Obtain As Much Information As Circumstances Allow; If Answer Is Unknown, Leave Blank)</i>	
Initial Questions (FOR ALL CALLS):	
1) Are you being or have you ever been abused by this suspect?	<input type="checkbox"/> YES, describe: _____ <input type="checkbox"/> No <input type="checkbox"/> Did not ask. Explain: _____
2) Has the suspect used/threatened to use a weapon, or used anything as a weapon, against you?	<input type="checkbox"/> YES, describe: _____ <input type="checkbox"/> No <input type="checkbox"/> Did not ask. Explain: _____
3) Has the suspect ever threatened to kill or murder you or your children?	<input type="checkbox"/> YES, describe: _____ <input type="checkbox"/> No <input type="checkbox"/> Did not ask. Explain: _____
Further Questions (If deemed necessary):	
4) Do you think the suspect might try to kill you?	<input type="checkbox"/> YES, describe: _____ <input type="checkbox"/> No <input type="checkbox"/> Did not ask. Explain: _____
5) Does the suspect have a gun/firearm or can he/she get one easily?	<input type="checkbox"/> YES, describe: _____ <input type="checkbox"/> No <input type="checkbox"/> Did not ask. Explain: _____
6) Has the suspect ever tried to strangle or choke you?	<input type="checkbox"/> YES, describe: _____ <input type="checkbox"/> No <input type="checkbox"/> Did not ask. Explain: _____
7) Has the suspect ever tried to or talked about committing suicide?	<input type="checkbox"/> YES, describe: _____ <input type="checkbox"/> No <input type="checkbox"/> Did not ask. Explain: _____
8) Has the abuse escalated or become more frequent or violent?	<input type="checkbox"/> YES, describe: _____ <input type="checkbox"/> No <input type="checkbox"/> Did not ask. Explain: _____
9) Is the suspect extremely jealous or has he/she ever tried to control who you see or speak with?	<input type="checkbox"/> YES, describe: _____ <input type="checkbox"/> No <input type="checkbox"/> Did not ask. Explain: _____
10) Has the suspect ever stalked or followed you or held you against your will?	<input type="checkbox"/> YES, describe: _____ <input type="checkbox"/> No <input type="checkbox"/> Did not ask. Explain: _____
11) Has the suspect ever prevented you from getting or calling for help?	<input type="checkbox"/> YES, describe: _____ <input type="checkbox"/> No <input type="checkbox"/> Did not ask. Explain: _____
12) Does the suspect abuse alcohol or drugs?	<input type="checkbox"/> YES, describe: _____ <input type="checkbox"/> No <input type="checkbox"/> Did not ask. Explain: _____
13) Has the suspect ever abused or attempted to abuse any pets or animals?	<input type="checkbox"/> YES, describe: _____ <input type="checkbox"/> No <input type="checkbox"/> Did not ask. Explain: _____
14) Has the suspect ever forced you to have sex?	<input type="checkbox"/> YES, describe: _____ <input type="checkbox"/> No <input type="checkbox"/> Did not ask. Explain: _____

Appendix D



Suspect: _____ Report #: _____

Victim: _____ Report Date: _____

Officer: _____ Department: _____

Injury Worksheet

Part I: Observations by the Officer (FOR ALL CASES):

1) Do you observe any of the following injuries on the Victim:

Redness	<input type="checkbox"/> YES <input type="checkbox"/> NO	Describe:
	If yes, where:	
Scratch Marks	<input type="checkbox"/> YES <input type="checkbox"/> NO	Describe:
	If yes, where:	
Bruising	<input type="checkbox"/> YES <input type="checkbox"/> NO	Describe:
	If yes, where:	
Swelling	<input type="checkbox"/> YES <input type="checkbox"/> NO	Describe:
	If yes, where:	
Blood	<input type="checkbox"/> YES <input type="checkbox"/> NO	Describe:
	If yes, where:	
Petechiae	<input type="checkbox"/> YES <input type="checkbox"/> NO	Describe:
	If yes, where:	
Other	<input type="checkbox"/> YES <input type="checkbox"/> NO	Describe:
	If yes, where:	

2) Other Initial Observations of the Victim:

Difficulty in Breathing	<input type="checkbox"/> YES <input type="checkbox"/> NO	If yes, describe:
Difficulty in Speaking	<input type="checkbox"/> YES <input type="checkbox"/> NO	If yes, describe:
Raspy Voice	<input type="checkbox"/> YES <input type="checkbox"/> NO	If yes, describe:
Demeanor	Describe:	
Appearance	Describe:	
3) Did you call for medical assistance?	<input type="checkbox"/> YES <input type="checkbox"/> NO	If yes, result:
4) Did you take photographs of any injuries?	<input type="checkbox"/> YES <input type="checkbox"/> NO	If yes, where are they located?

See other side ---->

Injury Worksheet cont.	
Part II: Questions for the Victim (If report of "Choking" ¹ or Strangulation):	
1) Was this the first time that the suspect has "choked" or strangled you?	<input type="checkbox"/> YES <input type="checkbox"/> NO
2) Focusing on this incident:	
a. Did you lose consciousness?	<input type="checkbox"/> YES <input type="checkbox"/> NO Does not know/remember <input type="checkbox"/>
b. Did you feel light headed?	<input type="checkbox"/> YES <input type="checkbox"/> NO Does not know/remember <input type="checkbox"/>
c. Were you able to breathe?	<input type="checkbox"/> YES <input type="checkbox"/> NO Does not know/remember <input type="checkbox"/>
d. Did you vomit, urinate or defecate?	<input type="checkbox"/> YES <input type="checkbox"/> NO Does not know/remember <input type="checkbox"/>
e. How were you "choked" or strangled? (check all that apply to any incident)	
Method Used	<input type="checkbox"/> One Hand <input type="checkbox"/> Two Hands <input type="checkbox"/> Arm <input type="checkbox"/> Other:
Suspect's Position	<input type="checkbox"/> Front <input type="checkbox"/> Back <input type="checkbox"/> Side <input type="checkbox"/> Other:
f. Do you feel any other physical effects of the "choking"/strangulation?	<input type="checkbox"/> YES <input type="checkbox"/> NO If yes, describe:
g. What, if anything, did the suspect say during "choking" or strangulation?	
h. How did the "choking" or strangulation end?	
3) Focusing on the prior time(s) you were "choked" or strangled:	
a. How many prior incidents?	Describe:
b. Over what period of time?	Describe:
c. Did you ever lose consciousness?	Describe:
d. How were you "choked" or strangled (check all that apply to any incident)	
Method Used	<input type="checkbox"/> One Hand <input type="checkbox"/> Two Hands <input type="checkbox"/> Arm <input type="checkbox"/> Other:
Suspect's Position	<input type="checkbox"/> Front <input type="checkbox"/> Back <input type="checkbox"/> Side <input type="checkbox"/> Other:
e. Did you ever seek Medical Attention?	<input type="checkbox"/> YES <input type="checkbox"/> NO Describe:

¹ The correct terminology is strangulation, however, often victims use the word "choke". In order to ensure you are capturing the most accurate information, please clarify with the victim and use whatever terminology that the victim uses

Appendix E

Available Resources and Referrals

For a Jane Doe Inc. Map of local advocacy agencies go to:

<http://www.janedoe.org/know/JDI%20Map%2031%20October%202008.pdf>

SAFELINK

877-785-2020 (TTY) 877-521-2601

Statewide listing of available DV shelter beds and referrals to programs across the state including multi-lingual agencies

Asian Task Force Against Domestic Violence

617-338-2355

Specializes in services to Asian communities

Gay Men's Domestic Violence Project

800-832-1901

Specializes in services to the Gay, Lesbian, and Transgender communities

The Network/La Red

617-423-7233

Specializes in services to the Gay, Lesbian, and Transgender communities

Safe Recovery

978-388-6600

Specializes in services for victims with co-occurring substance abuse and domestic violence concerns

Child Witness to Domestic Violence Project

617-534-4244

Specializes in services for children 0-8 years old who have Been exposed to domestic violence

Llamanos Y Hablemos

800-223-5001

Sexual assault hotline for Spanish speaking individuals

Elizabeth Stone House

617-522-3659

Specializes in services for victims with co-occurring substance abuse, mental health and domestic violence concerns

Elder Abuse Hotline

800-922-2275

Disabled Persons Hotline

800-426-9009

Child at Risk Hotline

800-792-5200

Appendix F

Batterer's Intervention

Career Centers

- **Career Source**
186 Alewife Brook Parkway, Suite 310
Cambridge, MA 02370
888-454-9675 (TTY 800-439-2370)
- **Employment and Training Resources**
1671 Worcester Road
Framingham, MA 01701
508-766-5700
- **The Career Place**
100 Trade Center, Suite G-100
Woburn, MA 01801
888-273-WORK
- **Career Center of Lowell**
107 Merrimack Street
Lowell, MA 01852
978-458-2503 (TTY 978-805-4915)

Intimate Partner Abuse Education

- **EMERGE**
2464 Massachusetts Avenue, Suite 101
Cambridge, MA 02140
617-547-9879
- **Massachusetts Alliance of Portuguese Speakers (MAPS)**
1046 Cambridge Street
Cambridge, MA 02139
617-864-7600

- **Eliot Community Human Services (Impact Batterer Intervention Program)**

43 Dartmouth Street

Malden, MA 02148

781-306-4860 (Fax 781-393-6551)

DTA Offices

- **Lowell**

131 Davidson Street

Lowell, MA 01852

978-446-2400

Hours: Mon – Fri 0700-1700

- **Malden**

245 Commercial Street

Malden, MA 02148

781-388-7300

Hours: Mon – Fri 0745-1700

- **Framingham**

300 Howard Street

Framingham, MA 01702

508-661-6600

Hours: Mon – Fri 0745-1700

Appendix G

Domestic Violence Services Network (DVSN)

Help Line: 888-399-6111

dvvap@concordma.gov

<http://dvsn.org/>

P.O. Box 536

Concord, MA 01742

Business Line: 978-318-3421

Fax: 978-318-3442